



2023 Neptune CONNECT Users' Conference

Neptune's Users' Conference helps customers make the most of their solutions. Join us in Ft. Lauderdale, September 11-13, 2023, for training on the latest technology and to network with peers from across North America.

EDUCATIONAL SESSIONS

With sessions geared towards both new and returning users, new topics will be presented, along with the Neptune essentials. Below are some of the planned sessions for this year's conference. A full agenda will be available on the registration site at neptunetg.com/connect23 in the near future.

- Gaining Efficiencies with a Consumer Portal
- What's New with Neptune® 360™
- System Migration: AMR to AMI
- Customer Service Driven Solutions
- Non-Revenue Water
- AMI Deployment Best Practices
- Solid State Metering Technology
- Evolving Cellular Technology and AMI Implications
- Trends in AMI Network Technology
- Moving from Mechanical Meters to Ultrasonic
- Best Practices for C&I MACH 10® Testing

Extended-length, Hands-on Training

- Neptune 360 – beginner and advanced courses
- Neptune 360 Mobile
- RF Test/Radio Troubleshooting

Customer Panels and Focus Groups

We want to hear from you! If you would like to present a topic or take part in a focus group during the conference, please indicate your interest when you register, and we will follow up.

Certificates for Neptune educational credits are available upon request to marketing@neptunetg.com at conference conclusion.

REGISTRATION

Registration Type	Fee Until June 1*	Fee June 2-August 21*
Neptune Customer	\$250.00	\$350.00
Spouse/Guest (Attendance at meals only)	\$125.00	\$125.00

[Register Now >](#)

**Registration fees are in US dollars and do not include hotel or travel.*

LOCATION AND ACCOMMODATIONS

The conference will be held at Fort Lauderdale Marriott Harbor Beach Resort & Spa. Neptune's negotiated room rate is \$179/night plus taxes and fees. Hotel rooms can be reserved on the [conference registration site](#).

Conference check-in will be open 4-8 PM on Monday, September 11, with a welcome reception starting at 6 PM. Meals are included for the duration of the conference.